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How will you scale the SURE platform's AI/ML capabilities to deliver deeper automation and real-time decisioning for BFSI?

The SURE platform is built on the foundation that information is the real asset. Documents and data carry that information.

Our focus is to interpret information intelligently and insightfully so that data extracted from documents and ERP systems can be used consistently across compliance, operations, KYC, trade, lending, risk and other processes.

Our solutions connect this intelligence across workflows. Once the system captures and validates information, teams can use it for sanctions checks, limit validations, KYC, discrepancy handling, and regulatory reporting without reprocessing the same data in multiple systems. This ensures that everyone works with the same verified data within Human-in-the-Loop workflows.

We're also strengthening the link between corporate ERP systems and banks. When financial intent is captured clearly at the source, it can flow directly into banking processes, improving data quality, reducing reconciliation gaps, and enabling faster decisions.

How do you ensure your AI document-processing models stay explainable, compliant, and secure across different regulatory regimes?

Major BFSI institutions already use Impactsure's solutions for RBI Aadhaar data redaction and large-scale document processing. One of our clients uses our platform to process more than 2.5 million documents per day, showing the scale at which our solutions operate in regulated financial environments.

Our systems securely identify, classify and mask high volumes of legacy and live records with full auditability. This experience guides how we design AI- and machine-learning–driven processing to remain explainable, regulator-friendly, and secure.

Our platform combines AI and machine learning with rule libraries aligned to regulatory frameworks. The system logs every action, including document identification, data extraction and masking, with confidence scores, applied rules and audit trails. High-confidence cases run automatically, while Human-in-the-Loop verification handles lower-confidence documents. Encryption, role-based access, and configurable policies ensure secure processing across jurisdictions.

How will Agentic AI transform trade and transaction banking over the next five years?

Over the next five years, banks will increasingly rely on systems that interpret transaction context, validate it against regulatory and contractual rules, and trigger the next step across systems without manual coordination. Platforms like SureMatch demonstrate this shift.

We see Agentic AI moving trade and transaction banking from document handling to intent-driven execution.

SureMatch uses AI, machine learning, and domain-specific LLMs to process instruments like Letters of Credit, Bank Guarantees, and remittances in near real time. Agentic workflows interpret clauses, check limits and sanctions, validate discrepancies and route decisions with full auditability, while human teams focus on exceptions and oversight.

As trade becomes more digital and cross-border compliance grows more complex, Agentic AI will orchestrate processes across front, mid, and back offices and strengthen ERP-to-bank integration. ∎