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In late 2024, it launched the CloudFirst AI Factory innovation lab, and earned the 'Cloud Solutions Provider of the Year' title at the Go Global Awards 2025, London. CloudFirst offers a dependable path to the cloud without compromising safety or stability.

How is CloudFirst using AI to help businesses control cloud costs and use resources more efficiently?

CloudFirst Technology: Using AI to Make Cloud Spending Smarter

Cloud flexibility brings a new challenge: controlling costs. Flexera's 2024 State of the Cloud Report found 80% of enterprises exceed their cloud budgets due to inefficiencies, over-provisioning and weak governance. CloudFirst Technology tackles this with Reinforce360, an AI-powered FinOps platform developed with Grag AI Factory.

Combining cost optimisation, automation and compliance governance, it offers real-time visibility, automated policy enforcement and predictive analytics aligned with the AWS Well-Architected Framework. CloudFirst says it can cut costs by up to 15 to 20% by eliminating idle or underutilised resources and enforcing tagging that shows which teams drive spend.

An AI chatbot lets managers query spending in natural language instead

of digging through dashboards. Recognised at the Go Global Awards 2025 London, Reinforce360 keeps cloud environments efficient, compliant and affordable. Learn more at reinforce360.com.

Which services and markets will shape CloudFirst Technology's growth over the next five years?

From CloudFirst to CloudSmart: The Services and Markets Shaping CloudFirst Technology's Next Five Years

Moving to the cloud is now a given. The next phase is making it intelligent, connecting cloud platforms with AI agents, robotics and automation to run business operations. For CloudFirst Technology, guided by its "Cloud First, AI Always" philosophy, this means evolving from "CloudFirst" to "CloudSmart."

Through its Grag AI Factory, the company can build AI agents that act, not just analyse, resizing servers, fixing misconfigurations and responding to security alerts. Reinforce360 could grow from a FinOps tool into an autonomous operations hub, while cloud-connected robotics can help factories and warehouses predict failures and optimise workflows.

Having expanded into Dubai, the UK, Singapore and the US, and targeting sovereign cloud for regulated sectors, CloudFirst aims to help businesses think, act and improve on their own. ■

How is CloudFirst helping growing businesses migrate to the cloud while maintaining security and operational continuity?

CloudFirst Technology: Helping Growing Businesses Move to the Cloud Securely and Seamlessly

For growing businesses, the cloud promises flexibility and lower costs, but concerns about security, downtime and complexity often cause hesitation. Mumbai-based CloudFirst Technology, incorporated in 2019, makes that move easier, offering Google Cloud, AWS, private and public cloud services across India and in the US, Canada, Australia and New Zealand.

Its phased approach covers assessment, planning, implementation and ongoing optimisation, avoiding rushed transitions. ISO 27001:2013 and ISO 9001:2015 certifications ensure security is built in from the start, while proactive infrastructure management prevents problems before they affect operations.