

This Order is placed by Customer with Dun & Bradstreet Information Services India Private Limited (“D&B”) and is a Non-Cancelable purchase commitment pursuant to the General Terms & Conditions (hereinafter referred to as the “Governing Terms”) available at <https://www.dnb.co.in/terms-and-conditions/HOOVERSTnC-v1>.

**Order #:**
**Effective Date:**

The Services hereunder may only be used by Customer in India to support its India business.

The Effective Date of the Order will be the latter of the Effective Date noted herein or the date the User ID is issued.

**Customer Name:**
**Customer D-U-N-S® Number:**
**Subscriber #:**
**Product Description**

D&B Hoovers (Explore-basic)  
 Number of Seats: 01  
 Company Downloads: 4000 only and Business Contacts 800 only

**INITIAL TERM OF LICENSE: 03 Months**

Each period, the duration of which is set forth herein, is a "Contract Term." Contract Term begins on the Effective Date unless otherwise stated herein.

**CONTRACT RENEWAL:** This Order shall automatically renew for successive 03 months renewal terms unless either party notifies the other at least thirty (30) days prior to the expiration of the then current Contract Term. Any such notice by Customer shall be submitted via the online form at [www.dnb.com/AutoRenewalCancellation](http://www.dnb.com/AutoRenewalCancellation) and/or over the email mentioned herein below. The fees applicable to an automatic renewal term shall be the same as the fees for the immediately preceding Contract Term unless D&B notifies Customer of a change in writing at least ninety (90) days prior to the expiration of the then-current Contract Term. This automatic renewal language does not apply to Trial, Proof of Concept, no-fee, Service Termination, or orders with a total term of less than 03 months.

Product / Item Name	Contract Term 1	Contract Term 2	Contract Term 3	Grand Total
D&B Hoovers	03 Months	Months	Months	
<b>Contract Term Total:</b>	INR	INR	INR	INR

**Payment Information**

 Payment Terms: 100% in advance

Payment Method: Pay by Credit/Debit Card

Account No.: 006092969001 || Type of Bank A/c.: Current  
 Bank: The Hongkong and Shanghai Banking Corporation Limited || Bank Add.: 52/60, MG Road, Fort, Mumbai - 400001  
 IFSC Code: HSBC0400002 || MICR Code: 400039002 || Swift Code: HSBCINBB

Demand Draft or Cheque payable at par to be drawn in favor of “**Dun & Bradstreet Information Services India Private Limited**”.

*Total Charges are exclusive of applicable taxes (currently Goods and Services Tax). Applicable taxes shall be levied as per the extant government norms. Each Party shall comply with the applicable tax requirements and shall be liable for any obligations and/or liabilities arising thereof.*

<b>AGREED TO BY:</b>	
	<b>DUN &amp; BRADSTREET INFORMATION SERVICES INDIA PRIVATE LIMITED</b>
Authorized Signature: _____	Authorized Signature: _____
Name (Please Print):	Name (Please Print):
Title:	Title:
Email:	Email:

<b>Account Rep Details</b>			
RM Name: Amanpreet Singh Bindra			
RM Email: bindraa@dnb.com		RM Telephone #: +91 9899161464	
<b>Customer Admin:</b>		<b>Customer Admin Email:</b>	
<b>Billing Address:</b>		<b>Shipping Address:</b>	
Attention:		Attention:	
Address 1:		Address 1:	
Address 2:		Address 2:	
City:		City:	
State:	Zip:	State:	Zip:
Telephone:	Fax:	Telephone:	Fax:

<b>Additional Terms &amp; Conditions</b>
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**D&B HOOVERS SERVICES TERMS & CONDITIONS:** Use of Service: D&B shall issue to Customer a confidential access code assigned to Customer ("Customer Account ID") for authorized use and access to the Services by a user. Customer may provide the Customer Account ID to its employees, up to the quantity of Seat(s) licensed hereunder (each, an "Authorized User"). A "User ID" means the unique and distinctive "log-on" identifier selected by an Authorized User that is used in conjunction with a user selected password that enables authorized access to the Services. Each individual Authorized User represents one Seat, regardless of whether the individual is actively using the Service at any given time. No User ID sharing is permitted except in the event of a transition of responsibilities from a current authorized individual to his or her replacement, which shall be no longer than thirty (30) days. Information accessed through the Services may not be shared outside of the licensed seat population. Users shall not copy, download, upload or in any other way reproduce Information to create a master data management solution. Included Company and Contacts exports not to exceed 10,000,000 each.

Systematic access or extraction of content from the Service, outside of the features provided within the Service to perform such extraction, including the use of data scraping programs such as "bots" or "spiders," is prohibited.

**100% HARD BOUNCE CONTACT REPLACEMENT GUARANTEE:** D&B will replace contact credits for any contact sourced from the Service which has an undeliverable email address provided that, no more than once a quarter, Customer submits the bounce report and list of email addresses to D&B at <https://support.dnb.com/> D&B will then credit Customer's account an equal number of credits. Credits for undeliverable emails during the final three months of a particular Contract Term will only be carried over to the Contract Term immediately following such Contract Term, if any.

Unused Records at the end of the Contract Terms are forfeited and may not be carried over to subsequent Contract Terms.